Inventory of Service Providers and Business on Franklin Avenue People Of Phillips

by Lee Odell
September, 1995

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Summary Of Report

All of the entities found that safety was an issue on the avenue. Almost all cited the drug dealing as the primary cause of these problems. For some entities this has begun to take a serious effect on how they run their business or organization. In regards to safety, not one entity was not prepared to participate in some form of crime prevention. Most entities were willing to participate in Block clubs, but only four do so now. The only block club that presently includes businesses is the Chicago Franklin area. The participation of entities in crime prevention, and block clubs is very high in that area.

After safety almost all found that the general image of the area was poor, many cited this as a cause of lost business or as a probable cause in hiring problems. This is not unusual, I found that many buildings were in need of small repair, painting, or other renovation. The streets are often dirty and floating garbage add to the poor image. The department of public works cleans the streets only after they have been called in by, and then inspect the site. Thus some of the image problem may be repaired by more garbage cans, and having the city clean more frequently.

All businesses and many service provides felt that more activity is needed on the avenue. Service provides almost always said, activities should provide a living wage for the people in the area. Businesses were more concerned with getting more potential clientele, or stopping traffic flow in some way. All entities felt that the widening of side walks would help in some way, the exceptions were those businesses that never rely on walk in customers.

Very few entities relied on Phillips residents for employees, the exceptions were Project for Pride in Living, and American Indian Development Corporation ventures. Both of these organizations make it a requirement to hire Phillips residents. The percentage of clientele on the avenue is probably only 50%, the marketing report will show this more clearly.

Most business are located because of the central location that the avenue offers, and not because of clientele. Most Service provides originally located here because of clientele base and the availability of the buildings. The exception being Community Emergency Services, that would prefer to be in a more central location for their clientele, however this is the only are in which they could find a building.

The full report will be available at People of Phillips, appendixes and my rough drafts will be included in that file.
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Wons Auto Sales

Legal Address: Southwest corner of Portland and Franklin
Contact Person: Mr. Won
Phone number of contact person: Won may be reached at his transmission service 721-1113
Function: Auto car sales.
Properties/buildings owned or occupied at this time: Mr Won also has a repair shop on Bloomington.
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   The Bloomington location operates as an auto repair shop, the Franklin location has auto sales as it’s function.
   Is the property handicap accessible?
   The Franklin site is not handicap accessible at this time. The Bloomington site is due to the fact that everything is on one level.
   What is the present zoning status?

   What condition is the building or land in?
   Both buildings are in fair condition.
   What parking space is available?
   Both buildings have lots on site.
   Where do your customers park?
   Customers usually drive right up or walk into either site.
   What sort of delivery schedule do you have?
   The auto sales location does have some heavy delivery. The times may vary considerably.

2) To what extent are your clients or customer base residents in Phillips?
   For both locations the client base is roughly 50% residents of Phillips.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   The auto repair shop gets some of the parts from within Phillips, but most parts and cars are obtained from just outside of the neighborhood.

4) How many of your employees are residents in Phillips?
   None of the employees are residents in Phillips. Mr Won regards himself as the only employee.
   Do you use the job bank?
   Mr. Won does not use the job bank.
   How many of your employees are handicapped?
   No employees are handicapped.
   How many of your employees are minorities?
   All employees are minorities.

5) What has been your trends in revenue/ financial support?
   Has this been stable, increasing or decreasing?
   In both cases the amount of revenue and the number of customers has remained steady for some time.

6) What proportion of your managers/directors are residents in Phillips?
   Mr. Won, the sole proprietor is not a resident of Phillips.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   Mr. Won has plans to purchase more land and start more businesses in Phillips. He said to me that there is a lot of opportunity because the land is cheap.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The price of land and the location were and still are the primary reasons for Mr Won locating business within this area. These are also the things that he finds positive in the area now.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
Mr Won expressed to me that more business in general would help developed the area. He said that a financial institution would be of great help to him.

What other changes would need to occur to benefit your organization?
The image of the area is the prime concern of Mr Won. He believes that people have to clean up the area. Mr. Won is very puzzled and disturbed by the amount of drug dealing and prostitution at his Auto Sales Location. The location of more business, especially more businesses that use one or another, was cited as a means to uplift the area.

10) How do you measure the success of your business venture/programs?
Mr. Won measures success by the amount of revenue generated.

11) How do you view your relationship with the neighborhood?
The attitude that Mr Won expressed to me was that he was ambivalent, he would be good to them so long as they were good to him.

What do you contribute?
Mr. Won contributes his business services at this time.

Do you have contact with other organizations in the neighborhood?
Mr. Won has just come into contact with other organizations in the area, these are the Franklin Avenue Task Force and FABA. He hopes to continue the contact that he has at this time.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
The business does not have any space for meetings.

Printing?
Neither site has any printing facilities.

Catering Service (use of kitchen)?
Neither site has a kitchen.

After hours teaching space?
Mr. Won has attempted in the past to teach some auto mechanics after-hours, but he has not had much success. He is willing to do so in the future.

Child care facilities?
Neither site has facilities for this.

Staff time?
Mr. Won feels that he is too busy to participate at this time.

Community crime prevention?
The business is willing to participate in any forms of community crime prevention.

Block clubs?
Mr. Won is willing to participate in block clubs in the future.

Franklin Avenue Business Association?
At the time of the interview Mr Won had made contact with FABA and was going to meet with them.
Phoenix Boxing Club

Legal Address: 628 E Franklin.
Contact Person: Jim Beattie
Phone number of contact person: 872-4747
Function: Phoenix Boxing Club
Properties/buildings owned or occupied at this time: The basement of the building is being used as a gym at this time.
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   The boxing gym uses most of the basement space. There is also going to be a computer room with six
   computers for people to use in order to gain their GED.
   Is the property handicap accessible?
   This building is not handicap accessible.
   What is the present zoning status?
   What condition is the building or land in?
   The building is “up to snuff”. The building appears to be in fair condition.
   What parking space is available?
   The residential building has a parking lot that is adequate at this time.
   Where do your customers park?
   Clientele of the boxing club park in the buildings lot, however many simply walk to the building.
   What sort of delivery schedule do you have?
   The club does not have any deliveries at this time.

2) To what extent are your clients or customer base residents in Phillips?
   All of the boxing club’s patrons are residents in Phillips. There are roughly 75 people a week.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   All services are done in house.

4) How many of your employees are residents in Phillips?
   One of five employees of the gym are residents in Phillips.
   Do you use the job bank?
   The gym does not use the job bank.
   How many of your employees are handicapped?
   None are handicapped.
   How many of your employees are minorities?
   One of five of the employees are minorities.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
   Revenue and the number of clients has been increasing.

6) What proportion of your managers/directors are residents in Phillips?
   One of the four directors are residents in Phillips.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   The club has plans to expand and move into a larger premises within the Phillips area, so as to
   accommodate more equipment and perhaps a full health club. One likely prospect is Park and 23rd
   Street.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
Mr. Beatty hesitated before explaining that the rich culture and history was quite appealing.
What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The present building was available and the ceilings were high enough.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
Mr. Beatty said that any influx of business would be welcome in the area.

What other changes would need to occur to benefit your organization?
Crime, and appearance are the prime areas of attention to the club. The murders and crack dealers are of concern to the Club.

10) How do you measure the success of your business venture/programs?
The club measures the success of the program by the number of kids that are off the street. They also measure success by the change in lifestyles that the patrons go through. Mr. Beaty had many anecdotes to demonstrate the changes that some people have gone through.

11) How do you view your relationship with the neighborhood?
The organization feels that it has a good relationship with the neighborhood.

What do you contribute?
The club feels that it contributes to the effort of changing peoples lives.

Do you have contact with other organizations in the neighborhood?
The Club has contact with Central Circle of Disciple on 12th and 8th, and has contact with the chef cafe. The club appears to be a part of the Phoenix group.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
The club provided and is willing to provide meeting space in the future.

Printing?
The club is willing to provide the use of the computers and the printers.

Catering Service (use of kitchen)?
The club has no kitchen.

After hours teaching space?
The club does provide meeting space at this time.

Child care facilities?
The facility is not equipped for this at this time.

Staff time?
The club does and is willing to contribute time in the future.

Community crime prevention?
Mr. Beatty was very interested in any community crime prevention program.

Block clubs?
Mr. Beatty was unaware of any block clubs, but was very interested in participating in some on the future.

Franklin Avenue Business Association?
The club has no contact with FABA at this time, but is willing to have contact in the future.
The Straightgate Church

Legal Address: 638 E Franklin
Contact Person: Associated Pastor 870-3595
                    Rick Thomas 298-1774
Function: Church
Properties/buildings owned or occupied at this time:
Only the present site is occupied at this time, there is a lease to purchase agreement in effect at this time.
Mission Statement:
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   • A church service every Sunday at 11
   • Sunday School at 9:45
   • Wednesday night prayer meeting.
Is the property handicap accessible?
   At the moment there a ramp makes the church itself assessable, however there is no permanent fixtures to make the building accessible.
What is the present zoning status?

What condition is the building or land in?
   The building is very old and is in need of constant repair. Some parts of the building may be as old as 100 years.
What parking space is available?
   There is two parking lots. The lot on the west side can hold about eight to ten cars. The church there is a large lot, this lot is the usual lot for the parking of the busses.
Where do your customers park?
   Most church patrons park in the lots allocated, but many people are bussed to the church from throughout Minneapolis.
What sort of delivery schedule do you have?
   The busses usually drive about between 9:30 and 12 on a Sunday.

2) To what extent are your clients or customer base residents in Phillips?
   30% to 50% of the 200 patrons are residents in Phillips.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   The church is not really in need of many services, the gas is purchased from the Total Mart.

4) How many of your employees are residents in Phillips?
   None of the present employees live within the neighborhood at this time. However the assistant pastor has been looking at moving nearby for some time now.
Do you use the job bank?
   Rick Thomas was unaware of the Job Bank.
How many of your employees are handicapped?
   None of the employees are handicapped.
How many of your employees are minorities?
   None of the employees are minorities.

5) What has been your trends in revenue/ financial support?
   Has this been stable, increasing or decreasing?
   The financial support has been increasing steadily.
Has your case load been increasing or decreasing?
   The number of patrons has been increasing steadily

6) What proportion of your managers/directors are residents in Phillips?
   The church has an elder board, none of whom are residents.
7) What plans do you have for the foreseeable future?
Does the business/organization have any short or long term goal?
Do you plan to move or expand into another location?
The church plans to build a bus garage to store the busses. There is presently a problem with vandalism. The church may be forced to move in the future.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
The church finds that the area is in great need of a church. They feel that "the greatest need for salvation is in the city rather than any where else."

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The facility was available and the location was prime for the mission and function of the church.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
A hardware store would be used if it were closer for the minor repairs and maintenance of the building.

What other changes would need to occur to benefit your organization?
The elimination of the safety concerns would greatly benefit the church. Mr. Thomas suggests the elimination of loitering as one way of helping the Avenue.

10) How do you measure the success of your business venture/programs?
The church measures the success of the programs by whether or not they are effective in changing lives from disappear to hope and rescue.

11) How do you view your relationship with the neighborhood?
The church views itself as a salvation to the area.

What do you contribute?
Mr. Thomas expresses that the church contributes to the spiritual well being of the neighborhood, that they are "an answer to spiritual questions."

Do you have contact with other organizations in the neighborhood?
The organization has contact with FATI, but is not aware of many other organizations.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?

Meeting space?
The church does not contribute meeting space at this time. It would be willing to contribute space in the future, on the conditions of time available and the ability to prepare the church for worship.

Printing?
The church does not contribute any printing to the community at this time. People who are a part of the church are welcome to use the copier.

Catering Service (use of kitchen)?
The church would be willing to let people use the kitchen services if they were a part of the church.

After hours teaching space?
The church would probably not be willing to let there be any after hours teaching occur within the building.

Child care facilities?
There is no present facilities for child care at this time.

Staff time?
The church only has a pastor and assistant pastor neither of whom would have time to contribute.

Community crime prevention?
Mr. Thomas expressed some interest in Community crime prevention, but that they would have some constraints on how they could be involved.

Block clubs?
Mr. Thomas felt that the church would have little to contribute to a block club at this time.
Franklin Avenue business association?
The church is not interested in joining the association.
American Lung Association

Legal Address: 1829 Portland Avenue
Contact Person: Various people. Liz Wortman is in charge of public relations.
Phone number of contact person:

Function: The Lung Association is a voluntary health organization. Its function is to educate the community on lung disease. There are many projects around these issues including indoor pollution concerns, and information concerns about pollutants. It has a primary function of community outreach.

Properties/buildings owned or occupied at this time:
The building is owned by the association as is the two lots next to it that are used for parking.

Mission Statement:
To prevent lung disease and promote lung health.

Information on your business/organization.

1) For each site that you own or occupy.

What programs are being conducted there?
The association organizes many programs. These include:

- A bike ride in May, for clean air month.
- Respiratory health club seminar, for people with lung conditions, and a support group.
- An Asthma Camp has been organized for the last 29 years, in which inner city children and others with Asthma go on a camp and learn to manage their condition.
- Every year since 1993 a "Health House" has been built and then sold for funds. The house is energy efficient and has less indoor pollution than most houses. In 1993 the house was in Edina, 1994 in Chanhasen, 1995 a house was remodeled in Eden Prairie.
- Schools are also given free literature and education.
- There is a smoking prevention program.
- A physician is sometimes in to do some diagnosis.
- The clinic plans many other activities, Liz was not confident that she had listed all of them.

Is the property handicap accessible?
The building is not handicap accessible.

What is the present zoning status?

What condition is the building or land in?
The building is in good repair.

What parking space is available?
There is a parking lot adjacent to the building and the other empty lots are used for parking.

Where do your customers park?
The clients generally park in the lots described above.

What sort of delivery schedule do you have?
Delivery times tend to vary considerably.

2) To what extent are your clients or customer base residents in Phillips?
The camp program targets inner city children about 40 or 50 of the 180 places are occupied each year by inner city youth. Other than the camp program Liz Wortman was unable to hazard a guess.

3) To what extent are the companies that service your organization/business in Phillips?
No major service is provided from within Phillips. Some fast food restaurants are used by the staff on a regular basis.

4) How many of your employees are residents in Phillips?
There are no employees at this time that live within the neighborhood.

Do you use the job bank?
The association was not aware of the job bank.

How many of your employees are handicapped?
None of the twelve employees are handicapped.

How many of your employees are minorities?
There are no minorities in employment at this time. However the business is run almost entirely
5) What has been your trends in revenue/financial support?
   Financial support has been stable and tight for many years.

6) What proportion of your managers/directors are residents in Phillips?
   Liz was unaware if any of the directors were residents or not. She hazard a guess that none of
   them were.

7) What plans do you have for the foreseeable future?
   The plans for the association are many, all depend on the flow of revenue. The association has no
   plans to move the premises at his time.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   The site is very assessable at this time. It has a central location for the entire city.

9) What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
   The site was available and the location was excellent.

9) What is needed on Franklin Avenue to benefit your organization/business?
   Can you foresee any business or service that could be shared amongst organizations/businesses along
   Franklin Avenue?
   I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
   Liz voiced the opinion that they would use an office supply store, and that child care would be
   used.

What other changes would need to occur to benefit your organization?
   Safety has become a concern for the employees at this time. The staff is reluctant to stay after
   dark. Liz said that this probably relates to the drug and alcohol problem in the area.

10) How do you measure the success of your business venture/programs?
    The association measures success by many means. By the number of people reached for the
    programs, to the amount of money gathered by a fund raising. They also measure their effect by
    the amount of positive feedback that they receive.

11) How do you view your relationship with the neighborhood?
    At the moment the association keeps to itself. However they always have an open door an are
    willing to help people.

What do you contribute?
   The function above explains the viewed contribution.

Do you have contact with other organizations in the neighborhood?
   The association has contact with the Children Hospital and the Physicians Offices at this time.

12) What community support does your business/organization provide for the Phillips community, outside
    of your normal activities, at the moment?
    Would you be willing to contribute any resources in the future?

Meeting space?
   The association does not provide any meeting space at this time. However they would be willing
   to do so in the future under certain conditions, one of which would be that a staff member would
   have to be involved.

Printing?
   The building has little printing capabilities beyond a copier.

Catering Service (use of kitchen)?
   The kitchen has been used in the past for the Marathon event, however the facility is small and
   would probably not suit anybody for any large event.

After hours teaching space?
   The association would be willing to devote some space for after hours teaching however this
   would have some conditions attached.

Child care facilities?
   The building is not well equipped for that function.
Staff time?
  Time is given now and they are willing to contribute more.

Community crime prevention?
  They do participate at this time but they would be willing to do so in the future. The usual conditions would be applicable again, such as time commitment and nature of the action. Liz was very curious about what was going on in this regard.

Block clubs?
  They have no contact with any block clubs at this time.

Franklin Avenue business association?
  Liz was not aware of FABA
American Indian Services

Legal Address: 735 E Franklin Avenue
Contact Person: Dell Cavanalie

Phone number of contact person: 
Function: Chemical Dependency Halfway House for American Indian men 18 years or older
Properties/buildings owned or occupied at this time: The property is owned by the Parks Board
Mission Statement: Unavailable

Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
      Chemical dependency halfway house, some concealing
   Is the property handicap accessible?
      The property is not handicap accessible.
   What is the present zoning status?
   What condition is the building or land in?
      The building is in very poor condition. Dell described it as "decrepid". The building has major structural problems, and in the spring it experiences flooding problems. The building will in all likelihood be torn down once it is vacant.
   What parking space is available?
      There is a parking lot adjacent to the site.
   Where do your customers park?
      Clients are not permitted vehicles until their third month. The clients that do posses cars park in the lot adjacent.
   What sort of delivery schedule do you have?
      There is no delivery schedule.

2) To what extent are your clients or customer base residents in Phillips?
   85% to 95% of the clients are residents in Phillips (12 of 18 or 20). The figure varies from month to month as clients graduate from the program. Many of the other clients are from reservations.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
      The center requires few services, those organizations or businesses that are used are Speedy Printing, Phoenix Foods and the American Indian Center. (AUIC?)

4) How many of your employees are residents in Phillips?
   Twelve of the fourteen employees are residents in Phillips.
   Do you use the job bank?
      The organization tends to use the Indian AIYC.
   How many of your employees are handicapped?
      No employees are handicapped at this time.
   How many of your employees are minorities?
      Thirteen of the fourteen employees are minorities.

5) What has been your trends in revenue/financial support?
   The financial situation is stable. The amount of revenue is dependent on the number of clients.
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
      The case load has been high for a while enabling the organization to begin to put some money away.

6) What proportion of your managers/directors are residents in Phillips?
   Two of the six directors are residents in Phillips at this time. Both managers are residents in Phillips.
7) What plans do you have for the foreseeable future?
Does the business/organization have any short or long term goal?
Do you plan to move or expand into another location?
The organization plans to vacate the site and move to a new location within the neighborhood.
The organization plans to expand. The new facility would have the ability to tend to more clients.
The expansion would include a co-ed facility, a family and youth program would be added, and
the entire site would continue to be culturally specific. The new site could be on one of two
locations, the Cedar Pines facility or the Hampton Care Center. The actual date for moving and
the site is dependent on funding. Dell also expressed his desire to change the name of the
organization in the near future.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
The organization finds that the removal of the bars and liquor stores has
improved the area greatly.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
Dell was unable to answer this clearly as he was not the director at the time, however he speculates
that his was the only site available that was big enough.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst
organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
Dell expressed that here is a need for a culturally specific "drop in" center that would offer
meeting space and support. He also said that his clients have a great need to gain work
experience. Following this there is a need for good work places where his clients would be able to
gain valuable work skills, a place where there would be positive feedback to his clients and the
neighborhood.

What other changes would need to occur to benefit your organization?
Safety has become a great concern for the organization. For some time now Dell has noticed the
increase in the number of drug dealers in the area. He expressed that the police sweeps seem to be
doing no good as the problem simply returns. His clientele does not feel comfortable, and he has
lost potential clients when they see the area. A few months ago a drive by shooting by the center
left bullets lodged in the second floor outer wall. The safety of clients is prime concern and a
major reason for relocation.

10) How do you measure the success of your business venture/programs?
The organization keeps record of graduation and subsequent follow up. The success is judged on
graduation and whether or no the clients return to the program. The follow up is however very
difficult as 60% of the clients return to the reservations where follow up is difficult.

11) How do you view your relationship with the neighborhood?
Dell views the relationship as good. He did however cite a few hiccups.

What do you contribute?
Dell cited the present services as the contribution to the neighborhood.

Do you have contact with other organizations in the neighborhood?
The organization has come into contact with most other neighborhood organizations and other
entities at one time or another. Dell is well aware of other organizations in the neighborhood.

12) What community support does your business/organization provide for the Phillips
community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
Every Friday the AA holds a meeting in the evening. The organization is willing to provide space
in the future. Dell expressed a wish to have more AA meetings if he had another site.

Printing?
The organization has no useful printing facilities.

Catering Service (use of kitchen)?
The kitchen has been used in the past and may be used again. The condition is that there be good
communications between AIS and the people using the facility, and that one of his staff be present and involved in the activity.

After hours teaching space?
The Dependent Rehabilitation services holds classes, that organization needs more space. Dell again said that at a new facility there would be more teaching space offered.

Child care facilities?
No child care facilities are offered at the moment. The organization is presently looking into this and will do so at the new site.

Staff time?
Staff participates at this time and will continue to do so, so long as the clients are not jeopardized.

Community crime prevention?
Some staff participate in crime prevention programs at this time. The organization is willing to participate in the future.

Block clubs?
The organization provides some support for block clubs at this time. They would be willing to do so in the future.

Franklin Avenue business association?
The organization does not participate at this time, but would be willing to do so in the future.
AAA Daily Labor

Legal Address: 1908 Chicago Avenue
Contact Person:
Phone number of contact person:
Function: Temporary, industrial labor.
Properties/buildings owned or occupied at this time: The building is currently owned by
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
What programs are being conducted there?
The only function is the temporary services offered there now.
Is the property handicap accessible?
The building is handicap accessible.
What is the present zoning status?

What condition is the building or land in?
The building is in good condition, there has already been some new renovations.
What parking space is available?
There is some street parking, but there is also some parking behind the building.
Where do your customers park?
Most customers use the on street parking, although many simply walk or use the bus.
What sort of delivery schedule do you have?
The business does not have any deliveries.

2) To what extent are your clients or customer base residents in Phillips?
50% to 70% of the clients are residents in Phillips. They have 4000 to 5000 customers a year.

3) To what extent are the companies that service your organization/business in Phillips?
I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
The only service that the business gets from within the neighborhood is printing.

4) How many of your employees are residents in Phillips?
Twenty percent of the employees are residents in Phillips.
Do you use the job bank?
The business tends to get its employees through it's own system.
How many of your employees are handicapped?
None of the employees are handicapped.

How many of your employees are minorities?
Twenty percent of the employees are minorities.

5) What has been your trends in revenue/financial support?
Has this been stable, increasing or decreasing?
Has your case load been increasing or decreasing?
The number of clients and customers has been increasing, along with this the amount of revenue has been increasing steadily for some time.

6) What proportion of your managers/directors are residents in Phillips?
Ten percent of the managers are residents in Phillips.

7) What plans do you have for the foreseeable future?
Does the business/organization have any short or long term goal?
Do you plan to move or expand into another location?
The business has no plans to expand or move within the foreseeable future.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The company finds that the proximity to the metro area and transport lines makes this location appealing. These were the original reasons for locating in the area.

9) What is needed on Franklin Avenue to benefit your organization/business?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
What other changes would need to occur to benefit your organization?
The business feels that safety and image are the top issues that need to be dealt with. The people at the business are well aware of the drug problem in their vicinity. They feel that more police presence may help in changing this around. Other than the drug and image problems, the business would use a good restaurant, as the current businesses are not adequate.

10) How do you measure the success of your business venture/programs?
Revenue is the measure of success of the business.

11) How do you view your relationship with the neighborhood?
It was expressed to me that the business has a mixed reception in the area. They feel that they are unjustly accused of causing the drug problem. However, they point to the fact that they have been present for some time now, well before the drug problem started. They do however say that drug dealers certainly hang around the facility in order to sell drugs to their customers.

What do you contribute?
The business feels that it has contributed the services that it provides.

Do you have contact with other organizations in the neighborhood?
The management does attend some meetings, however the person that I spoke to said that he was unable to answer my questions any further as the owner was the only person that could answer any more questions.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
Printing?
Catering Service (use of kitchen)?
After hours teaching space?
Child care facilities?
Staff time?
Community crime prevention?
Block clubs?
Franklin Avenue Business Association?
Resource Inc.
Legal Address: 1900 Chicago Avenue
Contact Person: Jim Both
Phone number of contact person: 871 2402
Function: Human services Agency
Properties/buildings owned or occupied at this time: The building is owned by the company
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
       A resource center
       Rehabilitation, testing and placement.
       Spectrum Mental services also provides counseling for chronic and persistent mental illness.
   Is the property handicap accessible?
       The building is handicap accessible.
   What is the present zoning status?
   What condition is the building or land in?
       The building is in excellent condition.
   What parking space is available?
       Both buildings have off street parking on lots that can accommodate clients and staff.
   Where do your customers park?
       Clients generally use the lots.
   What sort of delivery schedule do you have?
       There is no regular delivery schedule.

2) To what extent are your clients or customer base residents in Phillips?
   10% to 15% of the clients are residents in Phillips of approximately 2380 clients served this year.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
       The company uses quick print for some printing services, but does not use any other services to any
       great extent.

4) How many of your employees are residents in Phillips?
   Only two or four of the 180 employees are residents in Phillips.
   Do you use the job bank?
       The organization occasionally use the job bank.
   How many of your employees are handicapped?
       None of the employees are handicapped at this time.
   How many of your employees are minorities?
       None of the employees are minorities.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
       The amount of revenue has remained roughly stable for some time.
   Has your case load been increasing or decreasing?
       The case load has been increasing slightly from some time now.

6) What proportion of your managers/directors are residents in Phillips?
   None of the directors or the managers are residents in Phillips.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
       The organization plans to expand. They have plans to, either expand the present buildings or perhaps
move to another location.
8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
The organization does not find very many positive attributes in the Avenue at this time, the bus
transport system was one thing cited as being very good.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The organization located on Franklin because there was proximity to various services in the area.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst
organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
The organization would use a Post Office and office supply.

What other changes would need to occur to benefit your organization?
Safety is a prime concern of the organization. The removal of drug dealers in the vicinity seems to be
a high priority.

10) How do you measure the success of your business venture/programs?
The organization measures success by the number served, by the number of participants that are
subsequently employed, and by the number that gain self independence.

11) How do you view your relationship with the neighborhood?
The organization sees the relationship as positive.

What do you contribute?
The organization contributes a stable business, maintains a relatively high standard of upkeep of the
building, participates in block clubs, hosts neighborhood meetings, and maintains a chemical free
apartment building on 18 Th and Columbus.

Do you have contact with other organizations in the neighborhood?
The organization has extensive contact with the neighborhood.

12) What community support does your business/organization provide for the Phillips
community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
The organization provides meeting space now and will do so in the future.

Printing?
The organization does do some copying but is somewhat limited in what it can provide.

Catering Service (use of kitchen)?
The use of the kitchen may be possible in the future.

After hours teaching space?
The organization would be willing to have after hours teaching in the future.

Child care facilities?
Unfortunately they are unable to use the building for this.

Staff time?
The organization does contribute staff time now and will do so in the future.

Community crime prevention?
The organization participates in a crime prevention program now and plans to continue doing so in the
future.

Block clubs?
The organization participates in a block club now and will do so in the future.

Franklin Avenue Business Association?
Resource Inc is an active member in FABA and plans to continue this.
Pursuit Homelite

Legal Address: 1918 Park Avenue
Contact Person: Jim Wagen (Resident Manager)
Phone number of contact person: 874 0332
Function: Board and lodging residential apartments.
Properties/buildings owned or occupied at this time: Properties are owned by Paul Rick, they include 1918, 1904, 1900, Park and 639, 626 East 19th Street.
Mission Statement: To provide a safe habitable place for residents.
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   Board and lodging is provided for residents.
   Is the property handicap accessible?
   The buildings are not handicap accessible.
   What is the present zoning status?
   R6
   What condition is the building or land in?
   The buildings are in fairly good condition.
   What parking space is available?
   There is some parking provided for each building, however not many residents own cars.
   Where do your customers park?
   Residents use the lots provided, however the manager could only think of one resident that actually used that space.
   What sort of delivery schedule do you have?
   On Wednesdays from eight till ten there is a delivery truck, that delivers food.

2) To what extent are your clients or customer base residents in Phillips?
   All clients are residents in Phillips.

3) To what extent are the companies that service your organization/business in Phillips?
   i.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   The business uses Hellers and some gas stations for gas but most services are done in house or purchased away from the neighborhood.

4) How many of your employees are residents in Phillips?
   Two of fourteen are resident sin Phillips.
   Do you use the job bank?
   The organization does use the Job bank form time to time.
   How many of your employees are handicapped?
   None of the employees are handicapped.
   How many of your employees are minorities?
   Seven of the employees are minorities.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
   Both the number of residents and the amount of revenue has been decreasing steadily.

6) What proportion of your managers/directors are residents in Phillips?
   None of the managers are residents in Phillips.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   The business plans to remain as it is.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   There are places for the residents to go at this time. The business finds that he site has a great
proximity to downtown and to the metro area. The absence of liquor stores and bars has had a great effect, and is much appreciated.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The sites were available and the market was there for the service.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
The business would use an office supply store, a laundry and linen service, a reasonable clothing store would also be used by clients.

What other changes would need to occur to benefit your organization?
The people present at the meeting had much to say about improvements. Safety was the focus of most of the improvements and image a secondary issue. Lighting and police presence were cited as suggestions. The abandoned buildings are a concern of the business, they believe that if they were torn down or renovated quicker that this would improve safety.

10) How do you measure the success of your business venture/programs?
The business measures success some what by revenue, but also by knowing that they are providing a service to people that are not quite able to care fully for themselves.

11) How do you view your relationship with the neighborhood?
The business tries to keep a close eye on what is going on. They view themselves as being very observant.

What do you contribute?
The business views that it provides a safe place for people to come for assistance.

Do you have contact with other organizations in the neighborhood?
There is some contact with block clubs at the moment.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?

Meeting space?
The business is willing to provide meeting space in the future.

Printing?
The buildings do not have any printing resources.

Catering Service (use of kitchen)?
unfortunately health regulations do not enable the kitchens to let any other organization use the facilities.

After hours teaching space?
The business would be willing to provide space for this in the future.

Child care facilities?
The buildings do not have any child care facilities.

Staff time?
The business would be willing to contribute time dependent on what was required.

Community crime prevention?
The business participates in a crime prevention program now and is willing to do so in the future.

Block clubs?
The business participates in a block club and will continue to do so in the future.

Franklin Avenue Business Association?
The business is interested in participating in FABA in the near future.
Brother's Food Market

Legal Address: 814 E Franklin
Contact Person: Ragai Al barghouthi (Raga)
Phone number of contact person: 871-4222
Function: Grocery Store.
Properties/buildings owned or occupied at this time: The building is rented from Mr. Zakariya
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   The grocery store is the only program being conducted at this time.
   Is the property handicap accessible?
   The store is handicap accessible to handicap customers.
   What is the present zoning status?

   What condition is the building or land in?
   The building is in a reasonable condition, there are some minor repairs that I could see of.

   What parking space is available?
   There is no parking lot available. Customers park on the street or use other lots. There is no
   problem with parking as most customers are on foot anyhow.

   Where do your customers park?
   Most customers park on the street at this time.

   What sort of delivery schedule do you have?
   There is no regular time for the delivery of goods.

2) To what extent are your clients or customer base residents in Phillips?
   Ninety percent of the customers are residents in Phillips.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Editorial services, Secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   There are no businesses that service Brother's Food Market in Phillips at this time.

4) How many of your employees are residents in Phillips?
   None. The only employees are Ragai and his son.

   Do you use the job bank?
   They do not use the Job Bank.

5) What has been your trends in revenue/ financial support?
   This has been decreasing for some time. Although Ragai is pleased to see the liquor store and the
   bars go, the business that they provided in the form of Cigarette sales has also gone. The only
   other form of revenue would be daily groceries, but few people walk down into the Chicago
   Franklin area to buy groceries.

6) What proportion of your managers/directors are residents in Phillips?
   Neither of the two live within the Phillips neighborhood.

7) What plans do you have for the foreseeable future?
   Brother's food market plans to leave and relocate to another area as soon as possible, as they are
   losing money now. Brother's food market does not have a new site picked at this time, but in all
   likely hood it will be outside of the Phillips area.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   Ragai finds that there is very little to be positive about. The loss of the liquor store and bars has
   severely affected business and nothing has replaced this.

   What were the original reasons for locating in the Franklin Avenue vicinity
   There was a lot of opportunity for Brother's Food at that time.

9) What is needed on Franklin Avenue to benefit your organization/business?
   Can you foresee any business or service that could be shared amongst
organizations/businesses along Franklin Avenue?
  I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
  More business in general would be of benefit. Ragai expresses that a bank and a Post Office
  would draw a lot of customers to the area.
What other changes would need to occur to benefit your organization?
  Safety is an issue, Ragai feels that if the area felt safer to people he would get more customers.
10) How do you measure the success of your business venture/programs?
  The business measures success by the amount of revenue generated.
11) How do you view your relationship with the neighborhood?
    The relationship is good. Brother's has a lot of contact with the neighborhood.
What do you contribute?
  Brother's food market contributes food and drink at social activities and events.
Do you have contact with other organizations in the neighborhood?
  Brother's Food market has had some contact. The business used to participate in FABA but now
  Ragai does not find the time to go to the meetings. Ragai and his son are the sole workers, thus
  the meeting times for any activity must be after their work hours.
12) What community support does your business/organization provide for the Phillips
    community, outside of your normal activities, at the moment?
    Would you be willing to contribute any resources in the future?
Meeting space?
  There is no space for meetings on the property.
Printing?
  Brother's Food does not have any printing facilities.
Catering Service (use of kitchen)?
  There is not a significant kitchen.
After hours teaching space?
  There is no space for any other activities in the building.
Child care facilities?
  There is no space.
Staff time?
  There are only two employees and neither has the time.
Community crime prevention?
  Brother's food market is more than willing to participate in a crime prevention
  program.
Block clubs?
  Again Brother's food market is willing to participate.
Franklin Avenue business association?
  Ragai is willing to participate if the meetings were convened at a different time.
Carson Printing

Legal Address: 2001 Chicago Avenue
Contact Person: Carol Carlson
Phone number of contact person: 870-7886
Function: Commercial Printers
Properties/buildings owned or occupied at this time: The building is owned by Steve Carlson
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   Commercial printing is the only activity at the moment.

   Is the property handicap accessible?
   The customer section of the building is accessible. The work space is not. There is no elevator or
   other means of access for the basement.

   What is the present zoning status?

   What condition is the building or land in?
   The building is in fair condition. The building is quite old but in good repair.

   What parking space is available?
   There is a parking lot for customers and employees.

   Where do your customers park?
   Not that many customers actually come to the premises as most orders are settled outside the
   office. Ninety to ninety five percent of customers are services by representatives outside of the
   property.

   What sort of delivery schedule do you have?
   There are some deliveries, these truck arrives in the morning.

2) To what extent are your clients or customer base residents in Phillips?
   Very few customers are from the Phillips Neighborhood. Some groups serviced are the
   Powderhorn Residents Group, Phillips Community Initiatives for Children, and a few others. The
   amount of revenue generated is only a small percentage of total revenue. There is very little
   market for Carson Printing in the Phillips neighborhood mostly because their services are cost
   effective only on a large scale. The businesses and services in the Neighborhood very rarely
   approach this scale.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   There are very few companies that service the business, some binding is done within the
   neighborhood, but very little else.

4) How many of your employees are residents in Phillips?
   One of sixteen of the employees are residents in Phillips.

   How many of your employees are handicapped?
   No employees are handicapped at this time.

   How many of your employees are minorities?
   There is one minority person is employed at this time.

   Do you use the job bank?
   The business does use the Job bank from time to time.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
   The business revenue has been stable for some time. This is an achievement for printers as the
   demand for printing has been decreasing steadily for the past ten years.
6) What proportion of your managers/directors are residents in Phillips?
   None of the managers or directors are residents in the Phillips neighborhood.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   The business has no concrete plans for the future. They may plan to expand but can not say when.
   There are no plans to move or relocate.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   The location is perfect for a printing establishment. There is good freeway access and is located
   within delivery distance of both cities and most businesses within the Twin Cities area.
   What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
   The building was previously occupied by a printing company, the equipment was purchased at the same time, this and location was the original reason behind the location.

9) What is needed on Franklin Avenue to benefit your organization/business?
   Can you foresee any business or service that could be shared amongst
   organizations/businesses along Franklin Avenue?
   i.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
   A post office would improve service. The location of a Police Station or building within the area
   would improve conditions.
   What other changes would need to occur to benefit your organization?
   The more police activity and presence would greatly improve business, as would eliminating the
   obvious drug problem in the vicinity. Safety has become a concern for the business over the past
   few years. There has been some instances concern, a car was stoned while leaving the
   neighborhood, and some employees refuse to come in after certain hours. Employees on the night
   shift now refuse to dump the garbage till it is light.
   The location of more businesses on the Avenue would have a positive effect on the Neighborhood. There needs to be more restaurants or places to eat, these seem to be in short
   supply.

10) How do you measure the success of your business venture/programs?
    Revenue is the measure of success.

11) How do you view your relationship with the neighborhood?
    Relationship is fine at the moment. Carol Carson was the chair of FABA for some time.
    What do you contribute?
    Carson Printing does do some free printing for the neighborhood.
    Do you have contact with other organizations in the neighborhood?
    Carlson Printing has a fair amount of contact with other organizations and
    businesses.

12) What community support does your business/organization provide for the Phillips
    community, outside of your normal activities, at the moment?
    Would you be willing to contribute any resources in the future?
    Meeting space?
    There is no space available in the building at his time.
    Printing?
    Carson Printers offers some free printing and will continue to do so in the future.
    Catering Service (use of kitchen)?
    There is no significant kitchen.
    After hours teaching space?
    The business unfortunately operates around the clock.
    Child care facilities?
    There is no child care facilities available.
    Staff time?
    Some staff time has been offered in the past but it is questionable whether this will continue or
    not.
Community crime prevention?
Carlson Printing does not participate in any crime prevention program at the moment, but is willing to do so in the future, depending on what exactly will be asked for.

Block clubs?
Carlson Printing does not participate in any block clubs at this time. It would be willing to participate depending on what is required.

Franklin Avenue business association?
The business does participate at this time, and will do so in the future.
Exitus Laundromat

Legal Address: 901 Franklin E
Contact Person: Lee Anderson
Phone number of contact person: 874 6610
Function: Laundromat, garment repair, dry cleaning, and alterations
Properties/buildings owned or occupied at this time: The building is owned by John Mark
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   Laundromat, garment repair, dry cleaning and alterations.
   Is the property handicap accessible?
   The building is handicap accessible due to the fact that everything is on one level at this time.
   What is the present zoning status?

   What condition is the building or land in?
   The building is in fair condition.
   What parking space is available?
   There is a lot to the west of the building, and some on street parking.
   Where do your customers park?
   Customers tend to use on street parking more than the lot at this time.
   What sort of delivery schedule do you have?
   There is no heavy vehicle delivery at this time.

2) To what extent are your clients or customer base residents in Phillips?
   About 95% of the customers are residents at this time. The others probably live nearby.

3) To what extent are the companies that service your organization/business in Phillips?
   i.e., janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   There are no businesses that service Exitus within the area at his time.

4) How many of your employees are residents in Phillips?
   None of the three workers are residents of Phillips.
   Do you use the job bank?
   Lee Anderson was unaware of the job bank.
   How many of your employees are handicapped?
   No employee is handicapped.
   How many of your employees are minorities?
   All employees are minorities.

5) What has been your trends in revenue/ financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
   Revenue and the number of customers has remained stable for some time. Mr. Anderson expressed
   that this may be due to the fact that he does not have the space of machines for many more customers
   at this time.

6) What proportion of your managers/directors are residents in Phillips?
   None are residents.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   Mr. Anderson is interested in expanding his operations. The expansion would include, the expansion
   of the present facilities, a teaching facility with sewing machines, a fast food shop, dry cleaning and
   more garment repair. The locations that he is looking at are the parking lot to the east and the lot to
   the west of the present building.
8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
Mr. Anderson finds that the people are quite friendly.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The market was wide open at the time for a Laundromat.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
Mr. Anderson gave me many examples of the sort of businesses that would benefit him at this time. Examples were, a fast food place, a restaurant, a Post Office, child care, and a janitorial service. Mr Anderson said that there needed to be something to make people stop.

What other changes would need to occur to benefit your organization?
The present problems of crime are very obvious to Mr Anderson. He expressed to me that the visual problems of Prostitution and Crack dealing were of great concern to him. If the crime and visual problems were less evident then his business would do better.

10) How do you measure the success of your business venture/programs?
The business measures the success of it’s programs by customer satisfaction and revenue.

11) How do you view your relationship with the neighborhood?
The business has a good relationship with the neighborhood. Mr. Anderson is interested in getting involved.

What do you contribute?
Mr. Anderson regards the services provided as his contribution to the neighborhood.

Do you have contact with other organizations in the neighborhood?
The businesses has just recently arrived in this area, and since then Mr Anderson has tentatively been making contact with other organizations such as CDC, POP and FABA.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
The business would be willing to contribute meeting space should it ever have any such space.

Printing?
There are no printing facilities at this time.

Catering Service (use of kitchen)?
There is no significant kitchen.

After hours teaching space?
The present facilities holds no space for teaching, however Mr Anderson plans to include such space in some form of expansion in the near future.

Child care facilities?
The business is unable to contribute any such space at this time.

Staff time?
Unfortunately the business is quite small and thus Mr Anderson feels that they would be unable to contribute staff time at the moment.

Community crime prevention?
The business is willing to participate dependent on what is required from them.

Block clubs?
Mr. Anderson expressed doubt weather or not the business would be able to contribute time, but was quite willing to provide support for any such activities.

Franklin Avenue Business Association?
Mr Anderson expressed interest in FABA.
Red and White Taxi

Legal Address: 928 E Franklin Avenue
Contact Person: Roger Anderson
Phone number of contact person: NA
Function: Taxi Services
Properties/buildings owned or occupied at this time: This is the only building owned within the neighborhood
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy,
What programs are being conducted there?
   The business facilitates a dispatch and organizes the administration of Taxis for the metro area.
Is the property handicap accessible?
The building is handicap accessible.
What is the present zoning status?
What condition is the building or land in?
The building is in fair condition. Some painting needs to be done.
What parking space is available?
Where do your customers park?
What sort of delivery schedule do you have?
   Taxis come in and out at all times.

2) To what extent are your clients or customer base residents in Phillips?
The interviewee was unable to tell me exactly but estimates it as a fair amount 30%.

3) To what extent are the companies that service your organization/business in Phillips?
   i.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   All services are done in house.

4) How many of your employees are residents in Phillips?
   Taxi drivers are contract workers, he was unaware of how many were residents.
Do you use the job bank?
The business does not use the job bank.
How many of your employees are handicapped?
   One driver is handicapped.
How many of your employees are minorities?
   Again he was unaware of exact figures but estimated that the number was probably close to more than
   50%.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   This has been stable.
Has your case load been increasing or decreasing?
   This has also remained stable.

6) What proportion of your managers/directors are residents in Phillips?
   None of the managers are residents in Phillips.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   The organization plans to stay just where it is.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   The site is close to major routes around the metro area.
   What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
   The site has easy access to most major highways.

9) What is needed on Franklin Avenue to benefit your organization/business?
   Can you foresee any business or service that could be shared amongst
organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
   The business is not dependent on walk in customers thus they are ambivalent about the location of any
other businesses.
What other changes would need to occur to benefit your organization?
   Safety is the major issue here. The reduction in crime would benefit the drivers. Instances of drivers
   being robbed and problems in hiring taxi drivers are contributed to the rising crime problem.
10) How do you measure the success of your business venture/programs?
   NA
11) How do you view your relationship with the neighborhood?
   They are rather ambivalent.
   What do you contribute?
   Do you have contact with other organizations in the neighborhood?
   The business has almost no contact with the neighborhood.
12) What community support does your business/organization provide for the Phillips
    community, outside of your normal activities, at the moment?
    Would you be willing to contribute any resources in the future?
    Meeting space?
    Printing?
    Catering Service (use of kitchen)?
    After hours teaching space?
    Child care facilities?
    Staff time?
    Community crime prevention?
    Block clubs?
    Franklin Avenue Business Association?
Community Emergency Services

Legal Address: 1900 11 Th Avenue
Contact Person: Rev John Bohnsack
Phone number of contact person: 870-1125
Function: Satellite of Ministry of Augustine Church, Worship, and Mission
Properties/buildings owned or occupied at this time: 704 11th Avenue is owned by the church.
Mission Statement: The mission statement is in the possess of being formulated.

Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   • Meals on wheels operates from the building.
   • The church conducts services.
   • Sunday school for kids
   • A food shelf is in operation throughout the week.
   • A housing crisis resource
   • Emergency transportation (to a job, funeral etc)

Is the property handicap accessible?
The building is not handicap accessible at this time. The organization did however want to expand about two years ago, the extension would have included an elevator.

What is the present zoning status?

What condition is the building or land in?
Structurally the building is in good condition. However there is a need for minor repairs.

What parking space is available?
There is a lot to the west of the building and there is some on street parking.

Where do your customers park?
Food shelf clients generally do not own vehicles. The church service each Sunday tends to park in the street first and then in the lot. The organization is working to rectify this.

What sort of delivery schedule do you have?
The meals on wheels truck arrives every morning between eight and nine. Other food and supplies are delivered twice a month, the time may vary considerably.

2) To what extent are your clients or customer base residents in Phillips?
   Roughly 50% of the clients, (1700) are residents in Phillips. Refer to the map to see the area served by CES. Emergency transport however caters to all of south Minneapolis.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   CES uses Phoenix Foods, Subway, the Doughnut Shop, and other food sources in the neighborhood from time to time. Referrals are also made to other service providers in the neighborhood.

4) How many of your employees are residents in Phillips?
   Four of the thirteen employees are residents in Phillips. Four others live within a close proximity.

Do you use the job bank?
The organization tends to hire from within their church network. however they do refer many clients to the job bank.

How many of your employees are handicapped?
One of the employees is handicapped at this time.

How many of your employees are minorities?
51% of the employees are minorities. This is done intentionally so as to maintain a diverse group of employees.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
The amount of financial support has been increasing slowly.
Has your case load been increasing or decreasing?
The case load of clientele has remained roughly stable.

6) What proportion of your managers/directors are residents in Phillips?
The organization has a board of managers, four of the fourteen managers are residents in the neighborhood.

7) What plans do you have for the foreseeable future?
Does the business/organization have any short or long term goal?
Do you plan to move or expand into another location?
The organization is in the process of deciding what plans should be made. However certain considerations are foremost in their minds. CES anticipates that they will be more pressed for resources as the government cuts take effect. The building that is occupied at this time is barely adequate, they would like to make it handicap accessible and improve the storage capabilities. CES also has certain programs that it would like to implement:
- Cooking classes, a plant and garden program, classes on how to self sufficient, etc

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
CES admires the diversity in the neighborhood. The people at CES expressed their admiration of businesses here that are struggling against adversity. The organization finds that since the bars and liquor stores have left the avenue has improved.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The organization felt that it was needed in the area. The site was available and the fact that it was a church was very appealing.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
- I.e., Child care, janitorial services, landscaping, maintenance, supply, etc
The people at CES expressed that there was need for many services and businesses on the Avenue. These included a substitute for the Unbank, Child Care and a Post Office. Any influx of livable wage jobs would be positive at this time.

What other changes would need to occur to benefit your organization?
The drug problem has become a concern for CES lately. It was expressed to me that they almost trade the alcohol with the crack, as the drunks were easier to deal with. A wet and dry facility would help as well as greater police presence.

10) How do you measure the success of your business venture/programs?
CES measures the success of the programs by the number of people that have become self sufficient. They made it clear to me that they whisked those that do become sufficient would stay in the neighborhood.

11) How do you view your relationship with the neighborhood?
CES feels well received by residents, but feels that the political relationship with the neighborhood is poor. They attribute this to people being disenchanted with any political process.

What do you contribute?
The organization feels that it has contributed jobs and food to the people. It feels that it offers an opportunity for those that have a spiritual need.

Do you have contact with other organizations in the neighborhood?
The organization probably has had contact with most organizations in the neighborhood. A representative attends most Franklin Avenue Task Force meetings, as well as District Two meetings.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
The organization has and will continue to provide meeting space.
Printing?
The organization has no usable equipment.
Catering Service (use of kitchen)?
The kitchen is extremely small and probably of no use for anybody.

**After hours teaching space?**
There is some after hours teaching occurring at this time, and the organization is willing to continue to do so in the future.

**Child care facilities?**
There is no space for this activity in the present building.

**Staff time?**
The organization does contribute staff time now and will continue to do so in the future.

**Community crime prevention?**
CES is interested in participating in some form in the future.

**Block clubs?**
Again CES is interested in participating but has not been approached at this time.
Franklin Avenue business association? CES does not participate in FABA at this time, but is interested in doing so.
DC Sales
Legal Address: 1113 E Franklin Avenue
Contact Person: John Dovolis
Phone number of contact person: 871-8321
Function: Wholesale heating and plumbing.
Properties/buildings owned or occupied at this time: 1032 Franklin
Mission Statement:
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   Whole sale heating and plumbing storage and retail warehouse.
   Is the property handicap accessible?
   The business operation is. Arthur's Hardware is not accessible.
   What is the present zoning status?
   What condition is the building or land in?
   Fairly good condition.
   What parking space is available?
   There is a lot in the back of the building but safe parking is a problem for DC sales.
   Where do your customers park?
   DC Sales does not have that many customers that actually come into the facility. Those that do use the secure parking attached to the building.
   What sort of delivery schedule do you have?
   The delivery truck of DC Sales load up and leave in the mornings and then return in the evenings.

2) To what extent are your clients or customer base residents in Phillips?
   There are no customers of DC sales in the Phillips neighborhood.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   There are no companies that service DC sales in the neighborhood at this time.

4) How many of your employees are residents in Phillips?
   Twenty percent of DC sales employees are residents in Phillips.

Do you use the job bank?
   DC sales has not had much success with the Job bank.

5) What has been your trends in revenue/financial support?
   Revenue has been increasing at about 10% per year.

6) What proportion of your managers are residents in Phillips?
   No directors or managers are residents in Phillips. Many may be residents of Minneapolis metropolitan area.

7) What plans do you have for the foreseeable future?
   DC sales plans to expand and move out of the neighborhood, within the next three years. The expanded facility will be located in Seward. The reasons for leaving are that the company needs larger facilities. Previous attempts to expand within the neighborhood have met with little success. A planned expansion of the present facility was blocked by residents.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   The location is appealing. The site offers easy access to the freeways, and thus makes it accessible to the rest of the city.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
   The company has been located at his site since 1953. The original location was prime and the site was already owned by the family.

9) What is needed on Franklin Avenue to benefit your organization/business?
There needs to be more businesses on the Avenue.

Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.

What other changes would need to occur to benefit your organization?
The general appearance of the avenue is detrimental to business, crime and appearance are two problems that need to be addressed. More business in general would help too.

10) How do you measure the success of your business venture/programs?
The business measures success by revenues.

11) How do you view your relationship with the neighborhood?
The relationship has been good, until DC sales "...attempted to expand, then things got complicated..."

What do you contribute?
DC Sales contributes space for various groups to meet. Money is given for festivities and to the boys and girls club. DC sales also contributes manpower for activities.

Do you have contact with other organizations in the neighborhood?
DC sales has considerable contact with Neighborhood groups, including FABA and POP.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
DC sales does contribute space, and will continue to do so.

Printing?
No printing is done at this time for the community, but computer time and some printing may be a possibility in the future.

Catering Service (use of kitchen)?
Not applicable.

After hours teaching space?
Not available.

Child care facilities?
Not applicable.

Staff time?
DC Sales already contributes staff time and will continue to do so.

Community crime prevention?
DC sales supports any community crime prevention and is willing to do so in the future.

Block clubs?
DC sales supports some block clubs by providing some financing, however does not participate in any at this time. The reason given is that the area is mostly commercial and thus such residential organizations are not applicable.

Franklin Avenue business association?
DC sales is an active participant in FABA
1) For each site that you own or occupy.
   What programs are being conducted there?
   The firm operates architectural, Civil Engineering, Electrical, Landscape, Interior Design and
   Structural Engineering programs from the building.
   Is the property handicap accessible?
   The building is not handicap accessible
   What is the present zoning status?

   What condition is the building or land in?
   The building is in good repair.
   What parking space is available?
   The Architects have the same parking situation that DC sales has. There is a small lot to the west,
   some street parking and Franklin Circle parking lot.
   Where do your customers park?
   Customers use any available lots.
   What sort of delivery schedule do you have?
   The architects have only light delivery, such as Federal Express, which may come at any time.

2) To what extent are your clients or customer base residents in Phillips?
   Twenty percent of the clients of the firm are from within the Phillips neighborhood.

3) To what extent are the companies that service your organization/business in Phillips?
   i.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   Janitorial, and printing services are contracted out to businesses within the neighborhood.

4) How many of your employees are residents in Phillips?
   Three of the thirty five employees are resident in Phillips. Mr. Dovolis expressed that at one time
   there used to be many more.
   Do you use the job bank?
   The firm tends not to use the job bank. Mr. Dovils said that it was unlikely that the job bank would
   have professionals that the firm requires in their books.
   How many of your employees are handicapped?
   No employees are handicapped at this time.
   How many of your employees are minorities?
   One employee is a minority.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
   Both the number of clients and the amount of revenue has been increasing for some time.

6) What proportion of your managers/directors are residents in Phillips?
   None of the managers of directors are residents in Phillips.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   The firm has plans to expand. Mr. Dovolis had expressed to me that they were willing to expand
   within the neighborhood and own their own building within five years. The longer term plans would
include more offices within the states.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The business finds that the position is central to the metro area, and has a close proximity to Downtown Minneapolis.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
Mr. Dovolis said to me that the services or businesses that could be used, would be more printing, and a restaurant in the vicinity. The firm likes to entertain clients or have meetings at a restaurant, but there is no such facility in the vicinity.

What other changes would need to occur to benefit your organization?
The aesthetics of the Avenue are a concern for the firm. If there were more businesses and a better image there would be more business for the firm.

10) How do you measure the success of your business venture/programs?
The businesses measures success by the amount of revenue gained.

11) How do you view your relationship with the neighborhood?
Mr. Dovolis finds that the firm has a good relationship with the neighborhood at this time.

What do you contribute?
The firm contributes its expertise and meeting space to the neighborhood.

Do you have contact with other organizations in the neighborhood?
At this time the business has a ongoing relationship with many organizations in the neighborhood, such as FABA, POP and Powderhorn residents group.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?
Meeting space?
The business does and will continue to contribute meeting space.

Printing?
Maps and designs are printed for the neighborhood and will continue to be done in the future.

Catering Service (use of kitchen)?
The building does not have a significant kitchen.

After hours teaching space?
The business is willing to do some after-hours teaching in the future.

Child care facilities?
The building does not have any

Staff time?
The business already contributes time, and is willing to do so in the future.

Community crime prevention?
Mr. Dovolis expressed interest in participating in some sort of community crime prevention in the future.

Block clubs?
Mr. Dovolis said that he thought that it was unlikely that the business would be able to participate as the block that the business is located on is mostly commercial.

Franklin Avenue Business Association?
The firm is an active participant in FABA and will continue to be so in the future.
Marie Sandvik Center

Legal Address: 1112 E Franklin Avenue
Contact Person: Doris
Phone number of contact person: 870-9617
Function: Transitional Housing for women, clothing layette for babies, programing
Properties/buildings owned or occupied at this time: The building is leased, from
Mission Statement: See Appendix
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   Is the property handicap accessible?
      The property is handicap accessible.
   What is the present zoning status?
   What condition is the building or land in?
      The building is in fair condition.
   What parking space is available?
      There is a lot behind and one to the side of the building.
   Where do your customers park?
      Not many clients have vehicles, those that do use the lots adjacent to the site.
   What sort of delivery schedule do you have?
      The times of delivery may vary considerably.

2) To what extent are your clients or customer base residents in Phillips?
   Roughly 90% of the clients are residents in Phillips.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
      The organization appears to use a few organizations or businesses within the neighborhood. These
      include Hellers, Dollar King, Subway and Phoenix Foods.

4) How many of your employees are residents in Phillips?
   Six of the twenty employees are residents in Phillips
   Do you use the Job Bank?
      The organization will refer to the Job Bank but usually hires from within.
   How many of your employees are handicapped?
      Two employees are handicapped at this time.
   How many of your employees are minorities?
      Four of the employees are minorities.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
      The amount of financial support has remained stable for some time now. The case load however has
      been increasing.

6) What proportion of your managers/directors are residents in Phillips?
   None of the board of directors are residents in Phillips at this time.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
      The organization has a need for more space and has wanted to move into Arthur’s Bar for some time.
      The expansion into this site seems unfeasible at the moment and the center has thus been looking into
      other options. The organization has no plans to move the present location.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   The organization likes the proximity of many different people.
What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?

The organization located as it could see the need for the type of service that it provides. The building was available at the time.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.

Doris was able to suggest many services and businesses that would be of benefit to the neighborhood and to her organization. These suggestions included a shoe store, a Post Office, a Police Station, Free Clinics, and more programming for juveniles.

What other changes would need to occur to benefit your organization?

10) How do you measure the success of your business venture/programs?

The organization keeps many forms of records in order to assess its impact. These include surveys of the neighborhood area three or four times a year. This is compared with the number of people serviced and how satisfied they are. In this manner Marie Sandvig appears to have a good idea of how successful they are.

11) How do you view your relationship with the neighborhood?

Doris said that she felt the organization was much liked and appreciated by the neighborhood. The center in her own words is "very well known"

What do you contribute?

The organization contributes the services that are provided at this time.

Do you have contact with other organizations in the neighborhood?

The organization appears to have a lot of contact with the neighborhood. Doris said that they have close contact with Churches, Service Providers, businesses, the police and even doctors offices.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?

Would you be willing to contribute any resources in the future?

Meeting space?

The organization has had meetings in the building in the past and is willing to have them there in the future.

Printing?

The organization does help with printing from time to time.

Catering Service (use of kitchen)?

The organization is willing to let people use the kitchen provided it passes health department rules.

After hours teaching space?

The organization is willing to do some after hours teaching, however they do not have the room at this time.

Child care facilities?

At this time they do provide some child care, and they are willing to do so in the future.

Staff time?

The organization does provide paid staff time to participate in community activities.

Community crime prevention?

The organization is willing to participate in some form of crime prevention program.

Block clubs?

The organization was not aware of many functioning block clubs, but would be willing to participate in them.

Franklin Avenue Business Association?

Doris said to me that the organization was interested in joining, but did not see many other service providers on the roll and was thus unsure whether to join or not.
1) For each site that you own or occupy.
   What programs are being conducted there?
   * Church, school and preschool.
   Is the property handicap accessible?
   * The building is handicap accessible.
   What is the present zoning status?
   What condition is the building or land in?
   * The building is in good condition, there is no need for any major repair or renovation.
   What parking space is available?
   * The school has its own lot.
   Where do your customers park?
   * People generally park in the assigned lots.
   What sort of delivery schedule do you have?
   * At the beginning of school and end there is some heavy traffic, otherwise there is no heavy delivery schedule.

2) To what extent are your clients or customer base residents in Phillips?
   * 54% of the school children are residents in Phillips. The church has close to 100% of its members residing in the neighborhood.

3) To what extent are the companies that service your organization/business in Phillips?
   * I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   * There are no services that the school purchases from the neighborhood.

4) How many of your employees are residents in Phillips?
   * Two of fifteen are residents in Phillips.

Do you use the job bank?
   * The organization does use the job bank from time to time.

How many of your employees are handicapped?
   * None of the employees are handicapped.

How many of your employees are minorities?
   * One of the employees is a minority.

5) What has been your trends in revenue/financial support?
   * Has this been stable, increasing or decreasing?
   * Has your case load been increasing or decreasing?
   * The number of children attending school has remained stable, however the number of people going to church has been decreasing. Funding for the school has remained stable with the associated problems of a small private school.

6) What proportion of your managers/directors are residents in Phillips?
   * None of the directors is resident in Phillips.

7) What plans do you have for the foreseeable future?
   * Does the business/organization have any short or long term goal?
   * The organization has plans to put a second floor on the building, as well as complete some minor repairs.
   * The is the chance that there will be an expansion in programs. The organization hopes to start a Community Outreach and Family Advocacy program.

Do you plan to move or expand into another location?
Other than the expansion of the present building, the organization has no plans to move.

8) **What does your organization/business find appealing/positive about Franklin Avenue at this time?**
   The interviewee was very impressed with the progress at Chicago crossings. The removal of liquor stores has improved the quality of service to the children and improved the image of the area.

**What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?**
   The organization originally located in the area in order to service the then growing community of immigrants of their faith.

9) **What is needed on Franklin Avenue to benefit your organization/business?**
   Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
   I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.

   A child care program would benefit many people on the Avenue, however the organization is rather self sufficient and other than a need for a restaurant close by they would not use many other services or businesses.

**What other changes would need to occur to benefit your organization?**
   Safety, an crime has been an issue with the organization for some time. More police presence could help this, however some instances of police inaction when called were cited by the interviewee.

10) **How do you measure the success of your business venture/programs?**
    The measure of school success is through grades.

11) **How do you view your relationship with the neighborhood?**
    The organization feels friendly toward the neighborhood.

**What do you contribute?**
   The organization contributes its services to the neighborhood.

**Do you have contact with other organizations in the neighborhood?**
   The organization has only minor contact with any other organizations in the area.

12) **What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?**
    Would you be willing to contribute any resources in the future?

**Meeting space?**
   The organization is willing to have meetings in the school providing they follow certain guidelines.

**Printing?**
   The organization does not have any printing facilities at this time.

**Catering Service (use of kitchen)?**
   The organization is not willing to lend the use of their kitchen.

**After hours teaching space?**
   The person that in interviewed was unaware whether or not after-hours teaching could be allowed there.

**Child care facilities?**
   The organization presently does some forms of child care at this time.

**Staff time?**
   The organization would be unwilling to contribute staff time .

**Community crime prevention?**
   Some interest was expressed in the concept.

**Block clubs?**
   The organization plans to be a part of the block clubs in its expansion of programs in the future.

**Franklin Avenue Business Association?**
   The organization has no contact with FABA at this time.
Catholic Charities
Legal Address: 1308 E Franklin Avenue
Contact Person: Juan Leonardas
Phone number of contact person:
Function: Social Service drop in
Properties/buildings owned or occupied at this time: Catholic Charities owns the present building and the one next door to it.
Mission Statement: See Appendix
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   A food shelf is operated from the building, on site meals are offered every day. Direct Services
   are offered in the building, these are primarily crisis intervention. Street Scene, a education program for
   homeless people to teach them about AIDS, HIV, TB and other diseases. A volunteer program is
   conducted whereby volunteers help with the daily running of the center.
   Various presentation occur throughout the year.
   Is the property handicap accessible?
   At this time the ground floor is the only part of the building that is handicap accessible. There are plans
   however to expand and include an elevator making all floors accessible.

2) What is the present zoning status?
   What condition is the building or land in?
   The building is in poor condition at this time however a extensive renovation is planned for the
   future.
   What parking space is available?
   There is little parking space available at this time. the building experiences the same problems as
   the library. However they do not need as much parking space.
   Where do your customers park?
   Customers are usually on foot.
   What sort of delivery schedule do you have?
   Deliveries occur at about 11 every morning, however the schedule may change from time to time.

2) To what extent are your clients or customer base residents in Phillips?
   80% of client base is located in Phillips. There are roughly 400 people served each day, however
   this fluctuates with a peak period at the end of the month.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   Phoenix foods is the primary service at this time. They provide Thanksgiving meals and some
   other donation around the year. There are no other major suppliers at this time.

4) How many of your employees are residents in Phillips?
   Two of seven employees are residents in Phillips.
   There is a volunteer group of about forty people in a week. Of these 90% are residents in the
   Phillips neighborhood.

Do you use the job bank?
The organization does refer people to the bank, however they tend to employ from within and thus
do not look for workers from there.

How many of your employees are handicapped?
None of the employees are handicapped.

How many of your employees are minorities?
All employees are minorities at this time.

5) What has been your trends in revenue/ financial support?
Has this been stable, increasing or decreasing?
The financial support has been stable.

**Has your case load been increasing or decreasing?**

The case load has been increasing for the past few months, Juan said that this may be distorted by recent program cuts by the government in recent years. He thinks that otherwise the amount should be stable, but due to cuts more are poor.

**6) What proportion of your managers/directors are residents in Phillips?**

Two of the ten directors are resident in the neighborhood.

**7) What plans do you have for the foreseeable future?**

**Does the business/organization have any short or long term goal?**

**Do you plan to move or expand into another location?**

The organization has plans to expand into the building next door. Other than the planned expansion the organization does not plan to move or leave. It was made quite clear to me that they are not going to leave. Juan said that the organization has a stake in the neighborhood and plans to take part in the economic development, and prosperity of the people.

**8) What does your organization/business find appealing/positive about Franklin Avenue at this time?**

Juan expressed that The Avenue was an ideal corridor for development. He expressed that here is a lot of potential for the area to develop in many ways, from culturally to economically. he believes that it has been ignored for too long. The organization is excited about the developments and plans that are forming.

**What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?**

The site was available at the time, and the area had a need for the service.

**9) What is needed on Franklin Avenue to benefit your organization/business?**

Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?

I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.

In Juan's opinion there is a great need for opportunities on The Avenue, opportunities for people to become their own agents in their upliftment.

Some ideas were: a community bakery, a gardening service, a carpentry shop, a farmers market, a clinic even a circuit clinic to service the area, a training center for young people.

**What other changes would need to occur to benefit your organization?**

**10) How do you measure the success of your business venture/programs?**

Juan expressed that the organization does not measure success by accomplishment, although there are many, but that "the presence (Catholic Charities) is there so that a need is fulfilled. That we are the answer to a question."

**11) How do you view your relationship with the neighborhood?**

Juan expressed that they had an openness toward the neighborhood, that they are willing to contribute, to collaborate with.

**What do you contribute?**

Catholic Charities sees it's presence and function as a contribution to the neighborhood.

**Do you have contact with other organizations in the neighborhood?**

The organization has much contact with the neighborhood, they cited POP, District Two, FATF, and expressed that they have contact with just about every organization in one form or another.

**12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?**

**Would you be willing to contribute any resources in the future?**

**Meeting space?**

The organization does contribute meeting space at his time and is willing to do so in the future.

**Printing?**

There are no printing facilities on site at this time.

**Catering Service (use of kitchen)?**

The kitchen has been used by other in the past and depending on time can be used into the future.

**After hours teaching space?**
No after hours teaching space is offered at this time other than the programs that are organized within. The organization is willing to offer space in the future.

Child care facilities?
There is no space available for child care.

Staff time?
The organization does contribute time now and is willing to do so in the future.

Community crime prevention?
Catholic Charities does not participate in any crime prevention at this time but is quite willing to do so in the future, depending on what is required from them.

Block clubs?
Juan said that the organization does support an annual event involving block clubs, and that they would be willing to participate more in the future.

Franklin Avenue business association? Catholic Charities participates in FABA and will continue to do so.
The Learning Center.
Legal Address: Lower level, Franklin Library 1314 E Franklin Ave Minneapolis MN 55404
Contact Person: Christen
Phone number of contact person: 874 0951
Function: Learning Center
Properties/buildings owned or occupied at this time: The space is a part of the Public Library system. There is also another learning center at 2115 Chicago, that learning center is for immigrants only.
Mission Statement: See Appendix
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   An adult learning center for persons sixteen years and older.
   Is the property handicap accessible?
   The building has an elevator that makes most parts handicap accessible.
   What is the present zoning status?

   What condition is the building or land in?
   The building is in excellent repair.
   What parking space is available?
   There is very little parking space available. The Learning Center experiences
   the same problems as the Library. There is some on street parking in fifteen minute zone. This is
   sporadically enforced.

   Where do your customers park?
   Most clients park in the lot opposite a the Franklin Shopping Center or the
   Business center. More parking is priority, especially safe parking.

   What sort of delivery schedule do you have?

2) To what extent are your clients or customer base residents in Phillips?
   65% of the clients are residents in Phillips. The rest are residents in close
   proximity. Roughly five hundred persons use the learning center in a year.

3) To what extent are the companies that service your organization/business in Phillips?
   i.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   All services are done by the Minneapolis Library system.

4) How many of your employees are residents in Phillips?
   None of the paid employees are residents in Phillips.
   There are eighty volunteer workers, of which thirty are volunteers, others live
   near by.

   Do you use the job bank?
   The learning center does not hire through the job bank, but does refer their clients to the bank. For three
   years the Job Bank had a program whereby persons wishing to take the GED had the fees paid and
   received a stipend. This program ended on June 30 1995.

5) What has been your trends in revenue/ financial support?
   Has this been stable, increasing or decreasing?
   The Library system pays staff. This is quite stable. In the past the Learning Center received funds from
   grants. However since the city decides on a budget there is a chance that the learning center and the library
   itself may be cut. There is no problem in donating money to the Learning center, it is tax deductible, but
   this is not a primary form of support.

   Has your case load been increasing or decreasing?
   Client base has increased for some time. At present there is a waiting list. Various cuts have forced
   people previously sported by other programs to seek admission into the Learning Center programs, added
   to this is a slow but steady increase in immigrants seeking admission.
6) What proportion of your managers/directors are residents in Phillips?
   None. Some of the directors may be from neighboring areas. The day to day
   managers are not residents.

7) What plans do you have for the foreseeable future?
   The learning center hopes to maintain and improve the service. Some plans
   include connection to the World Wide Web. There are no plans for physical
   expansion or relocation.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   The organization finds the diversity very appealing.

   What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
   The proximity of poor people, immigrants and diversity made this site ideal.

9) What is needed on Franklin Avenue to benefit your organization/business?
   Can you foresee any business or service that could be shared amongst
   organizations/businesses along Franklin Avenue?
   A community credit union, a post office, and child care would all prove very useful. The organization
   feels that there is a strong need for there to be a general youth center where all youth would feel
   comfortable, a safe place for youth to be. The location of a good restaurant or decent fast food place
   would be used by the staff and clients. Examples given to me were a Brueggers Bagels a decent coffee
   shop, that had evening hours.

   What other changes would need to occur to benefit your organization?
   Safer streets and more parking would be of most benefit to the Learning Center

10) How do you measure the success of your business venture/programs?
    The clients are tested much as in a high school, the graduation rate and client success at attaining goals is
    the measure of success. The Learning Center sees itself as a successful venture.

11) How do you view your relationship with the neighborhood?
    The Learning Center sees itself as a part of the community.

   What do you contribute?
    The Learning Center sees that its contribution is as a place for people to study and
    learn on its own terms.

   Do you have contact with other organizations in the neighborhood?
    The Learning Center has a lot of contact with the neighborhood. Examples
    are FABA, NRP process, Job Bank, Anderson School advisory council, District
    Two Council. The people would like to be more involved and have more
    contact but there are time constraints, such as Franklin Avenue Task Force
    meetings overlap some of the busiest times in the Learning Center.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
   Would you be willing to contribute any resources in the future?

   Meeting space?
    Some meeting space is provided for in the Library at the
    moment and there probably will be for the foreseeable future.
    However the meeting room used at the moment may become
    occupied by new computer equipment in the future.

   Printing?
    None is provided for at the moment. There is a possibility of
    people being able to use the computers and facilities in the
    future especially after the new units are installed. As part of the
    new units there will be one computer for persons with decibels,
    and a scanner, this all hinges on NRP money.

   Catering Service (use of kitchen)?
    Not Applicable. There is no significant kitchen.

   After hours teaching space?
    This is a part of the function of the Learning Center.
Child care facilities?

Not Applicable. There is no space.

Staff time?

The Learning Center already contributes time. This will continue the only restriction is that staff is unable to contribute time on Fridays.

Community crime prevention?

The learning center does not participate in any crime prevention program at the moment. Any participation would be dependent on the Library.

Block clubs?

The Learning Center does not participate in a Block Club at this time. Such participation would be dependent on the Library. The Learning Center Participates in the Business Association at this time and plan to continue doing so.
Phillips Community Library

Legal Address: 1314 E Franklin Ave
Contact Person: Sally manger
Phone number of contact person: 874-1667
Function: Community Library
Properties/buildings owned or occupied at this time: The building is owned by the Mineaplois Library System
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
What programs are being conducted there?
The library runs numerous programs. Specific programs are the Summer Reading Program and the Weekly Story, the Library also runs programs during American Indian Month, and African American Month. Numerous other programs arise from time to time.
Is the property handicap accessible?
The building is handicap accessible with an elevator to all levels of the building.
What is the present zoning status?

What condition is the building or land in?
The building is in excellent repair. The building is maintained by the library system and has no need of repair or renovation.
What parking space is available?
The Library experiences many parking problems. They have some on street parking to the east, but this is fifteen minutes only, the lot south of Franklin is used at this time.

Where do your customers park?
Customers usually park it the lot to the south of Franklin.

What sort of delivery schedule do you have?
The Library has books delivered once a day early in the morning usually before nine.

2) To what extent are your clients or customer base residents in Phillips?
approximately 75% of the patrons are residents in Phillips.

3) To what extent are the companies that service your organization/business in Phillips?
I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
All services are contained within the library system.

4) How many of your employees are residents in Phillips?
Only one of the three employees are residents in Phillips.
Do you use the job bank?
The library employees thru the library system.

How many of your employees are handicapped?
No employees are handicapped

How many of your employees are minorities?
One employee is a minority

5) What has been your trends in revenue/financial support?
Has this been stable, increasing or decreasing?
Has your case load been increasing or decreasing?
The financial support is stable for the moment, with the number of patrons remaining roughly stable.

6) What proportion of your managers/directors are residents in Phillips?
It was unknown of the directors of the Library system are residents in Phillips or not, however it is unlikely that they are.

7) What plans do you have for the foreseeable future?
Does the business/organization have any short or long term goal?
Do you plan to move or expand into another location?
The Library plans to expand it's service to include books in Spanish, Somali and South East Asian
Languages in the near futures. The long run plans of the library are simply to remain in existence on the avenue. There is some uncertainty whether or not the Library services may be reduced in the future, in which case the Franklin Avenue Library would be one of the first to go.

8) **What does your organization/business find appealing/positive about Franklin Avenue at this time?**
   The Library finds the people in the area to be interesting, there is a positive feeling about all the projects that are continuing at this time.

**What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?**
   The Library located in the vicinity to service the immigrant community at the time.

9) **What is needed on Franklin Avenue to benefit your organization/business?**
   Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
   **I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.**
   The Library feels that a Post Office would be used, as would a good restaurant. The Library is also aware of the need for child care along the avenue. A general increase in the number of businesses in the area would help too.

**What other changes would need to occur to benefit your organization?**
   The image of the avenue needs to be improved with more street scaling and beautifying.

10) **How do you measure the success of your business venture/programs?**
    The Library sees that fulfilling it’s function is a measure of success.

11) **How do you view your relationship with the neighborhood?**
    The Library feels that the neighborhood takes the Library for granted. The Library feels that more people should use the Library and use it as a resource.

12) **What do you contribute?**
    The library contributes meeting spaces and it’s resources to anyone that wishes to use them.

**Do you have contact with other organizations in the neighborhood?**
   The library has extensive contact with the neighborhood.

**What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?**

**Would you be willing to contribute any resources in the future?**
   **Meeting space?**
   The library provides meeting space at this time, and is willing to continue to do so space permitting.

**Printing?**
   The library allows use of their printing facilities at this time.

**Catering Service (use of kitchen)?**
   The Library does not have a significant kitchen.

**After hours teaching space?**
   The library can not be used after hours. The Learning Center does however operate as an after-hours teaching area.

**Child care facilities?**
   There is no space for child care.

**Staff time?**
   The Library does commit staff time.

**Community crime prevention?**
   Some interest was expressed in a Community crime prevention program however the Library does not operate one at this time.

**Block clubs?**
   The Library does not participate in any block clubs at this time, some interest was expressed if anyone would approach them.

**Franklin Avenue Business Association?**
   The Library participates in FABA, and plans to continue doing so.
Walgreens

Legal Address: 1235 E Franklin
Contact Person: Don Zuppan
Phone number of contact person: 872-0118
Function: Drug store.
Properties/buildings owned or occupied at this time: The property is leased from AIBDC.
Mission Statement: NA
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   The Walgreens store is the only program being conducted at this time.
   Is the property handicap accessible?
   Yes the building complies with the law in this regard.
   What is the present zoning status?

   What condition is the building or land in?
   Fairly good repair there are no problems to deal with at this time. What parking space is available?
   The lot in front of Walgreens is shared by Phoenix and the other stores.

   Where do your customers park?
   Customers generally park in the lot.

   What sort of delivery schedule do you have?
   There is a delivery truck that delivers around nine every Thursday Morning. This however may change or vary.

2) To what extent are your clients or customer base residents in Phillips?
   Ninety percent of Walgreens customers are residents in Phillips. Walgreens has around five thousand customers a week or roughly 480 a day. This fluctuates in intensity throughout the month.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   There are no services provided for by a company or group within Phillips at this time.

4) How many of your employees are residents in Phillips?
   Twelve of the twenty four employees at this time are from Phillips. The number of Phillips residents tends to fluctuate around fifty percent throughout the year.

   Do you use the Job Bank?
   Walgreens was aware of the Job Bank. At present it uses a Job service run through the state.

5) What has been your trends in revenue/financial support?
   The revenue of Walgreens has been decreasing steadily over the past years.

6) What proportion of your managers/directors are residents in Phillips?
   Of the three managers in the store one, the Chief Pharmacist is a resident in Phillips.

7) What plans do you have for the foreseeable future?
   Walgreens has no long term plans. In the short run (five years), they may expand the pharmacy. The store has been on Franklin for eleven years, and does not plan to move at this time.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   The manager of Walgreens expressed a relief that the Liquor sites are now gone. He also found that the area has improved a lot since he has been there. The customer base has changed too. Not six years ago most of the customers were Native Americans. Now the number of Native Americans and general customers has declined.

   What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The manager speculates that the market was ready for such a store at the time, and the site was available.

9) **What is needed on Franklin Avenue to benefit your organization/business?**
   Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
   i.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
   The manager expressed that a general clinic in the near vicinity to Walgreens would provide much needed business in the form of prescriptions and the like. However Don could not foresee any other business or service that would better business.

**What other changes would need to occur to benefit your organization?**
Mr. Zuppan said that safety is a primary concern for customers and employees, if the avenue was safer there would be more business. Mr Zuppan believes that this has a direct effect of the number of customers. More pedestrian traffic would be of benefit to as a large proportion of Walgreens customers are usually walk in customers. For this reason the more business on The Avenue to draw people would also be positive.

10) **How do you measure the success of your business venture/programs?**
    Walgreens measure the success of the business by revenue.

11) **How do you view your relationship with the neighborhood?**
    The relationship appears to be positive. Mr. Zuppan expressed concern over the number of shoplifter that are caught, and believes that this is a negative part of the relationship.

**What do you contribute?**
    The store contributes its services at his time. There appears to be no other sort of service provided.

**Do you have contact with other organizations in the neighborhood?**
    Walgreens has contact with AIBDC, their landlords, and Phoenix foods, no others were cited.

12) **What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?**
    **Would you be willing to contribute any resources in the future?**
    **Meeting space?**
    Walgreens does not provide any meeting space. There is little space within the store that could be used.

**Printing?**
    Printing services are not provided free of charge at this time.
    The shop contains one copier.

**Catering Service (use of kitchen)?**
    There is no significant kitchen space.

**After hours teaching space?**
    Again no space was given as a reason, and it is unlikely to be offered in the future.

**Child care facilities?**
    There is no space for the care of children on the property.

**Staff time?**
    Some staff time is given to community activities, and this will continue in the future.

**Community crime prevention?**
    Walgreens does not participate in any community crime prevention at this time.
    The management would be interested in doing so in the future dependent on what sort of contribution will be asked for.

**Block clubs?**
    There is no participation in Block Clubs at this time. Mr. Zuppan did express interest in participating in the future.

**Franklin Avenue business association?**
    Walgreens is a member at this time and plans to continue to do so in the future.
American Indian Business Development Corporation

Legal Address: 1433 E Franklin Avenue
Contact Person: Brenda St. Germain
Phone number of contact person: 
Function: Business Incubator

Properties/buildings owned or occupied at this time: Franklin Circle Shopping Center, the People of Phillips office building, Franklin Business Center.
Mission Statement: To create jobs and bring business to the area.
Information on your business/organization.

1) For each site that you own or occupy.
What programs are being conducted there?
The business incubator operates at all sites except the POP office building. There are however some service providers in the buildings. POP and PCDC are an example and the Green Institute in the Business center is another.

Is the property handicap accessible?
All buildings are handicap accessible.

What is the present zoning status?
Industrial?

What condition is the building or land in?
The buildings are all in good condition.

What parking space is available?
Each site has parking lots available.

Where do your customers park?
Generally clients and customers park in the lots adjacent to the sites.

What sort of delivery schedule do you have?
There is an on site docking bay in the Business center to which truck move in and out at all times.

2) To what extent are your clients or customer base residents in Phillips?
The shopping center clients are approximately 50% the businesses are less than that.

3) To what extent are the companies that service your organization/business in Phillips?
I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
At least 50% of the contacted tasks are performed by services within the neighborhood. An example would be the snow ploughing.

4) How many of your employees are residents in Phillips?
Of the AIBDC employees three live within the neighborhood of seven.

Do you use the job bank?
AIBDC has in the past however turnover of employees is very low and they have not used the job bank in some time.

How many of your employees are handicapped?
None are handicapped.

How many of your employees are minorities?
Five of the seven are minorities.

5) What has been your trends in revenue/financial support?
Has this been stable, increasing or decreasing?
The funding has been stable for some time.

Has your case load been increasing or decreasing?
The case load or number of incubated businesses has remained stable.

6) What proportion of your managers/directors are residents in Phillips?
None of the managers are residents at this time. However most of the founders were at one time or another.

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7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   • AIBDC is planning an extension in the spring. Other plans are:
   • The possibility of opening a bank in the area.
   • Development of a PPL rental building.
   • The development of the Green institute.
   • The possibility of being the developer for the expansion of the University Clinic in about four months time.
   • Continue with the participation in many boards and the co-ordination of development.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   Brenda finds that there is little to be positive about. She expressed that all was well until the crack dealers and prostitution began to surface in the Chicago Franklin area. She does however find that the area looks much better than it used to. The absence of the bars, drunks and other alcohol problems has had a positive impact. There has also been more business in the area.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
   The organization originally started as a response to the negative image that was prevalent about Franklin Avenue and the neighborhood. Originally it was formed to serve the Indian community in the area.

9) What is needed on Franklin Avenue to benefit your organization/business?
   Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
   I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
   Brenda thought of a many businesses that would be shared on the avenue including a good restaurant perhaps at the Arts Bar site, child care, an office supply store, a Post Office, cheep Printing, a smaller clothing service, a deli or delivery service, and an Air Conditioning service and sales site.

What other changes would need to occur to benefit your organization?
   Brenda is concerned with the growing crack problem on the avenue, the crime and violence does no good for businesses on the avenue. Cleaning up the avenue and visually improving the area would draw more business and customers to The Avenue. Brenda expressed the opinion that more needs to be done on the eastern end of Franklin.

10) How do you measure the success of your business venture/programs?
    AIBDC measures its success be the graduation rate of the businesses, whether or not they are successful and manage to make payments on their rent.

11) How do you view your relationship with the neighborhood?
    AIBDC feels that the organization tends to get along well with almost everyone. Brenda said that many organizations come to AIBDC for advice.

What do you contribute?
   Brenda said that their contribution is the visual clean up of the eastern end of Franklin, and that they have managed to draw in much business.

Do you have contact with other organizations in the neighborhood?
   AIBDC probably has contact with most organizations in the neighborhood.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
    Would you be willing to contribute any resources in the future?
    Meeting space?
       Meeting space is provided at this time will probably continue to be provided in the future.

    Printing?
       AIBDC has no available services.

    Catering Service (use of kitchen)?
       There is no significant kitchen to be used at this time.

    After hours teaching space?
After hours teaching does go on at the moment and will continue to be done in the future.

Child care facilities?
   No child care facilities are available at this time.

Staff time?
   Staff time is contributed now and will be in the future.

Community crime prevention?
   AIBDC staff has attended meetings on this issue and is willing to participate in the future.

Block clubs?
   No block club has approached AIBDC, however they are willing to participate in the future.

Franklin Avenue business association?
   AIBDC is an integral part of FABA and will continue to be so in the future.
Instrument Control Facility

Legal Address: 1400 E Franklin
Contact Person: Ed Wade
Phone number of contact person: 871-2514
Function: The repair and calibration of test equipment.
Properties/buildings owned or occupied at this time: The present site is owned by the company.
Mission Statement: NA

Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   - The repair and calibration of test equipment.
   Is the property handicap accessible?
   - The building is assessable from the rear.
   What is the present zoning status?

   What condition is the building or land in?
   - The building is in very good condition.
   What parking space is available?
   - There is a lot behind the building.
   Where do your customers park?
   - Not many customers actually come to the site. However those that do usually park on the street.
   What sort of delivery schedule do you have?
   - From 7:30 to 4:30 the companies truck moves in and out.

2) To what extent are your clients or customer base residents in Phillips?
   - A small percentage of the client base is resident in Phillips perhaps only 10%.

3) To what extent are the companies that service your organization/business in Phillips?
   I.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your employees, maintenance, etc.
   - Some printing is ordered within the neighborhood. This is the only service done within the neighborhood at this time, and this is usually only for office stationary, and letter heads.

4) How many of your employees are residents in Phillips?
   - None of the four employees are resident in Phillips.

Do you use the job bank?
   - The organization recruits directly from technical schools do to the skills required.

How many of your employees are handicapped?
   - None.

How many of your employees are minorities?
   - None.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
   - Both revenue and customer numbers have been stable for a considerable amount of time.

6) What proportion of your managers/directors are residents in Phillips?
   - None of the managers/owners are resident in Phillips.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   - The business has no plans for expansion or moving at this time.

8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
   - The appeal of The Avenue has been decreasing a little.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
   - The site is prime. It has easy access to most major routs. The building was also
available at the time and offered ideal space and facilities, such as the on site garage.

9) What is needed on Franklin Avenue to benefit your organization/business?
   Can you foresee any business or service that could be shared amongst
   organizations/businesses along Franklin Avenue?
   I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
   Ed Wade expressed that business does not rely on walk in customers at all. Thus the location of other
   businesses or services would have no effect on business. The employees would use a good
   restaurant or fast food place in the vicinity, and a Post Office would be of benefit.

   What other changes would need to occur to benefit your organization?
   Mr. Wade expressed to me that the problems that the business has is that drunks and appearance
   detract for customers. However again the business has very few customers that actually come to the
   site, thus this is not a major problem.

10) How do you measure the success of your business venture/programs?
    The business measures success in terms of revenue.

11) How do you view your relationship with the neighborhood?
    Do to the nature of the business they are somewhat indifferent.

   What do you contribute?
   Do you have contact with other organizations in the neighborhood?
   The business has had some contact from time to time, but generally does not have much contact.

12) What community support does your business/organization provide for the Phillips
    community, outside of your normal activities, at the moment?
    Would you be willing to contribute any resources in the future?
    Meeting space?
    The business has no space to contribute.

   Printing?
    The business has no printing facility.

   Catering Service (use of kitchen)?
    There is no significant kitchen.

   After hours teaching space?
    There is no space for this activity.

   Child care facilities?
    The business has no space for this.

   Staff time?
    Ed Wade expressed to me that the business was too small to contribute any time.

   Community crime prevention?
    The business is interested in participating in a crime prevention program depending on what is
    required of them.

   Block clubs?
    The business is not interested in participating in any block clubs.

   Franklin Avenue Business Association?
    Ed Wade expressed that the business could not see how the association could benefit them.
Uncommon Goods

Legal Address: 1414 E Franklin
Contact Person: John Miller
Phone number of contact person: 879 8521
Function: Thrift Store
Properties/buildings owned or occupied at this time:
Mission Statement: See Appendix under exchange Charities.
Information on your business/organization.

1) For each site that you own or occupy.
   What programs are being conducted there?
   A thrift store is operated from the premises.
   Is the property handicap accessible?
   Most of the building is handicap accessible.
   What is the present zoning status?
   B35-2
   What condition is the building or land in?
   The building is in fairly good condition.
   What parking space is available?
   There is a lot next to the building and some on street parking.
   Where do your customers park?
   Most customers are on foot but those that do drive use the lots.
   What sort of delivery schedule do you have?
   There is quite a range in delivery times. Mostly the trucks arrive from Wednesday till Saturday.

2) To what extent are your clients or customer base residents in Phillips?
   The percentage of customers that are residents in the Phillips neighborhood may be higher than
   seventy five percent. The number of customers varies according to the time of year, time of mont, and
   weather or not the restaurant is open.

3) To what extent are the companies that service your organization/business in Phillips?
   i.e., Janitorial services, secretarial, administrative assistant services, catering, child care for your
   employees, maintenance, etc.
   There are no services or businesses within the neighborhood that the business uses at this time.

4) How many of your employees are residents in Phillips?
   None of the employees are residents in Phillips.
   Do you use the job bank?
   The business usually uses volunteers and has its own sources for employees. Thus they do not use the
   job bank.
   How many of your employees are handicapped?
   No employees are physically handicapped at this time.
   How many of your employees are minorities?
   No employees are minorities.

5) What has been your trends in revenue/financial support?
   Has this been stable, increasing or decreasing?
   Has your case load been increasing or decreasing?
   The amount of financial support, and revenue has remained stable. There are however some large
   fluctuations according to the weather and other factors. The number of customers has generally
   remained stable for some time.

6) What proportion of your managers/directors are residents in Phillips?
   None of the managers or directors are resident in Phillips at this time.

7) What plans do you have for the foreseeable future?
   Does the business/organization have any short or long term goal?
   Do you plan to move or expand into another location?
   The organization hopes to expand to a second site. This site would be outside of the Phillips
8) What does your organization/business find appealing/positive about Franklin Avenue at this time?
The business finds that the diversity and history of the area is very appealing.

What are/were the reasons for your business/organization locating in the Franklin Avenue vicinity?
The location of lower income people, and the needs that needed to be addressed pulled the organization here. The site was available and the market for the service was there.

9) What is needed on Franklin Avenue to benefit your organization/business?
Can you foresee any business or service that could be shared amongst organizations/businesses along Franklin Avenue?
I.e., Child care, janitorial services, landscaping, maintenance, supply, etc.
The location of a bakery nearby or a restaurant would help the organization a lot. A day care facility would help people in general in the area.

What other changes would need to occur to benefit your organization?
The image of the area is of some concern here. The streets need to be cleaned more frequently. Crime is of some concern to the business, less crime would help.

10) How do you measure the success of your business venture/programs?
The organization measures it’s success by the number of people it manages to serve, and how helpful they have been to them.

11) How do you view your relationship with the neighborhood?
The business views it’s relationship as being quite good.

What do you contribute?
The organization contributes the service of affordable clothing.

Do you have contact with other organizations in the neighborhood?
The business has contact with FABA, but is not as active in that regard lately. Interest was expressed in other organizations and in getting in contact with more people.

12) What community support does your business/organization provide for the Phillips community, outside of your normal activities, at the moment?
Would you be willing to contribute any resources in the future?

Meeting space?
There is no space for meetings.

Printing?
They have no printing facilities.

Catering Service (use of kitchen)?
They have no kitchen.

After hours teaching space?
They already participate in a job program, that teaches.

Child care facilities?
They do not have the facilities.

Staff time?
They would be willing to contribute staff time.

Community crime prevention?
They expressed interest in any community crim prevention.

Block clubs?
Again they expressed some interest in this.

Franklin Avenue Business Association?
Some interest was expressed in the organisation.